



Information Technology Committee (ITC) Meeting Agenda

Friday, December 17, 2021

11:00 a.m. - Noon

Zoom

Present:

Regrets:

Facilitator: Rachel Vacek, ITC Chair

Notetaker: Elizabeth Devlin (Faculty Senate Office)

Agenda:

1. Call to order, approval of agenda
2. Approval of 11/17/21 meeting minutes will happen in January 2022
3. Announcements:
 - a. Any to share?
4. The [2021 Michigan IT Symposium](#) was held this week
 - a. What was the biggest or most impactful takeaway from Ravi's perspective?
5. Update from subteam meeting on December 9 (with Rachel Vacek, Bruce Maxim, Heather O'Malley, Yun Jiang)
 - a. Proposal:
 - i. Work with Ravi's staff to get information:
 1. A list of all the colleges/units on the Ann Arbor, Dearborn, and Flint campuses
 2. A list of the different levels of support that exist in ITS, and an explanation for how this support is currently distributed across the colleges/units on the 3 campuses
 - ii. Conduct a survey of faculty that will include an overview of the levels of IT support that supports their work/research and gather information about whether or not they feel that level of support is being met.
 1. One goal is to understand where the disconnects are, and to identify and address the inequities and access issues. Another goal is to identify how best to make existing services and tools more visible and accessible across the colleges/units/campuses.
 2. Some challenges with this approach include scope of what's



included in “IT support” and being succinct in explaining current levels of service to provide survey participants with enough information to accurately fill out the survey. Also including all the units across all three campuses will generate a TON of data, and processing, understanding, and taking action on that gathered data will take a lot of time and expertise beyond this current Faculty Senate IT Committee.

6. New Business
7. Adjournment

Next Meeting:
January TBD