

To: Silvia Pedraza, Chair, SACUA and Senate Assembly Chair

From: Rachel Vacek, Chair, Information Technology Committee (ITC)

Subject: Report on Activities for ITC for FY22

Members: Rachel Vacek (Chair), Sara Agbel-Rappe, Magda Ivanova, Yun Jiang, Niko Kaciroti, Zhixin Liu, Bruce Maxim, Melvin McInnis, Heather O'Malley, Maura Seale, Sonia Tiquia-Arashiro

SACUA Liaison: Sara Agbel-Rappe

Meeting Dates:

- We had 6 committee meetings, and 4 sub-committee meetings.
- Full committee meetings: October 14, November 18, December 17, January 27, February 24, April 28

Summary:

Throughout the year, we discussed a variety of topics, but the focus was on issues of equity around the amount of hardware, software, and services provided to faculty across the Ann Arbor, Flint, and Dearborn campuses to support in-person, hybrid, and online needs. We had multiple discussions in and out of the meetings about how to conduct and scale the research. In addition to Ravi Pendse, Vice President for Information Technology and Chief Information Officer, we had additional guests join our meetings to provide additional context and offer advice on how to proceed. They shared information about how IT decisions were being made throughout the pandemic, and a high-level overview of how IT is structured and financed across the three campuses. These guests included:

- Sean Demonner, Information Systems Executive Director of Teaching and Learning
- Stefanie Horvat, Assistant Director of ITS Communications
- Vashni Santeo, Administrative Assistant for the CIO

The topics of focus for the year included:

To begin work on a project with the following goal: To begin to identify the financial, real, and perceived disconnects, deficiencies, and inequities in the populations on the three U-M campuses that are least served and need additional IT support to support faculty's in-person and online instructional needs. The [outline of this project is in this document](#), along with the focus group questions and a summary of all the feedback that was collected from that focus

group. The hope is that ITC can continue to work with ITS in FY23, determine if more data is needed, and identify what steps ITS can take to address these disconnects, deficiencies, and inequities.