



Medical Affairs Advisory Committee (MAAC)
Agenda

February 22, 2023

9:00 – 10:00

Join Zoom Meeting

Agenda Items

9:00 – 9:10

Welcome

Analisa Difeo, MD, Chair

Associate Professor of Pathology

Associate Professor of Obstetrics and Gynecology

9:10 – 9:30

Topic: *Update on Progress of Call Center*

Presenters:

Chris George

Senior Managing Director

FTI Consulting

Paul Lee, MD, JD

F Bruce Fralick Professor of Ophthalmology

Professor of Ophthalmology and Visual Sciences

Executive Director, UMMG

Senior Associate Dean of Clinical Affairs, Medical School

Guest:

Amy Cohn

Michigan Medicine's Chief Transformation Officer

Faculty Director of the Center for Healthcare Engineering & Patient Safety

[CHEPS]

Arthur F. Thurnau Professor of Industrial and Operations Engineering

9:30 – 9:50

Committee Questions/Discussion

9:50 – 10:00

Closing remarks, Chair Difeo and Dr. Runge

Adjournment

Next Meeting: March 15, 2023 @ 7:30-8:30am