



## Medical Affairs Advisory Committee (MAAC) Agenda

**Wednesday, April 17, 2024, 7:30-8:30 am**

Hybrid meeting

In-person (encouraged) at Suite 7300 Med Sci I, 7323 Dean's Conference room or via Zoom

### Agenda Items

7:30 – 7:35 Call to order and approval of the minutes from March 20, 2024

***Analisa Difeo, PhD, Chair***

Associate Professor of Pathology

Associate Professor of Obstetrics and Gynecology

7:35 – 7:40 Welcome from Chair Analisa Difeo

7:40 – 8:00 **Topic:** Update on progress of call centers

**Presenter:**

***Balqis Elhaddi***

Director of Business Operations, University of Michigan Medical Group

**Presenter:**

***Mehul Naik***

Contact Center Director

**Guest:**

***Sara Koenig McLaughlin, MD, PhD***

Clinical Assistant Professor of Pediatrics

Michigan Medicine Pediatrics-Primary Care

Pediatric Clinic, East Ann Arbor Health & Geriatrics Center

**Guest:**

***Vallerie McLaughlin, MD***

Kim A. Eagle M.D. Endowed Professor of Cardiovascular Medicine

Associate Chief Clinical Officer and Professor of Internal Medicine

Cardiology Clinic, Frankel Cardiovascular Center

8:00 – 8:20 Committee Questions/Discussion

8:20 – 8:30 Closing remarks, Chair DiFeo

Adjournment