



Information Technology Committee (ITC) Minutes

Meeting Date: September 25, 2024 3-4 pm (regular meeting)

Circulated: 11/6/2024

Approved: 11/12/2024

Present: Quentin Stout (Chair), Mashon Allen (VP's Chief of Staff), Natasha Allen, Susan Borda, James Cranford, Ivo Dinov, Sanjeev Kumar, Ravi Pendse (VP for Information Technology and CIO), Deirdre Spencer (SACUA liaison), Jeffrey Yackley

Absent: Yasser Aboelkassem, Michael D Bohanon, Amir Mortazawi

1. Call to order and approval of the minutes
2. Welcome from ITC Chair Quentin Stout and introductions
3. Welcome from VP Ravi Pendse and U-M IT overview and initiatives
 - U-M ITS pursues [five areas of focus](#): 1) service excellence, 2) data-informed decision making, e.g. how to meet high-level research storage demands that are growing exponentially, 3) maintaining a world class [WiFi 6E network](#), 4) protecting security without sacrificing performance, e.g. the difficult decision to disconnect from the internet for 2 1/2 days, which prevented what could have been a months-long incident and the need for everyone to take responsibility with cyber security, 5) providing innovative research tools, including AI-driven [U-M personal assistants](#), and an in-progress AI tool for finding college scholarships.
4. Discussion and Q & A covered the following topics:
 - Congrats to VP Pendse and the ITS team for rapidly deploying and being a national leader of AI with [Maizey and UM-ChatGPT](#). Examples U-M AI leadership are VP Pendse speaking with schools such as John Hopkins, discussions at [Big Ten CIO meetings](#), and events such as [Sam Altman's U-M visit](#).
 - Faculty interest in more integration of OpenAI Maizey/AI-Tutor with LaTeX and within Canvas, and an option to use the OpenAI knowledgebase beyond instructor course-specific content.
 - Interest in expanding AI personal assistant tools to U-M Flint and U-M Dearborn. While Michigan Medicine (MM) manages their own [Health Information Technology & Services](#), some U-M IT tools (e.g. zoom, dropbox) are licensed for the whole U-M campus (MM, Flint, Dearborn) as is feasible.
 - Questions about ethics and AI, such as the ethics of potential research on deepfakes and when IT data might be reasonably shared with DPSS;
 - Interest in creating a group where faculty and staff can connect to share their IT projects.
 - Needs around UM versus MM emails and issues with CoreImage devices, i.e. 12 MM Basic Science Departments. Part of the challenge is U-M decentralization and its impact on IT.
 - VP Pendse invited ITC members to reach out to him directly with any questions or concerns.

Meeting adjourned.

Respectfully submitted,

Ann Marshall (FSO, Faculty Governance Coordinator)