



Student Relations Advisory Committee (SRAC)

Minutes of Meeting: 11/21/25

Circulated: 1/8/26

Approved: 1/16/26

Present: Marita Inglehart (Chair), Matt Lassiter, Jamie Niehof, Hayley Bedell, Maxymilian Stefanski, Cindee Giffen, Stephen Ward, Tonya Marion (Office of Student Life), Jonathan Brennan, Bruno Giordani, Connie Tingson Gatuz (Associate Vice President for Student Development, Learning, and Social Change Education), Devin Woodruff, David Potter, Joel Scheuher, Kirsten Herold (SACUA), Martino Harmon (VP for Student Life), Charlie Koopmann

Absent: John Kloosterman, Sri Likhita Adru

Guests:

Susan Pile, Senior Director, University Unions & Auxiliary Services

Nicholas Smith, University Unions Senior Associate Director / Director of Campus Involvement

Mike Ryan, Associate Director of OSCR

Jeri Preston, Outreach Services Manager

Faculty Senate Office: Luke McCarthy, Eric Vandenberghe

11:31am-11:35am: Call to Order, Approval of Agenda and Minutes, Announcements

The agenda was approved. The minutes for the October SRAC meeting were approved.

11:35am-11:51am: VP Harmon's update

Summary: VP Harmon provides updates to the committee. The [Wellbeing Collective](#) held a summit last week that resulted in recommendations and action items. VP Harmon provides brief background on this collective.

OVPSL is reorganizing MESA to become a part of the [Trotter Multicultural Center](#). This was the structure of the two programs previously and will return to in order to put the units in the best financial situation. The UM budget and overall financial health are discussed. A member of the committee voices concerns shared by students at a recent town hall on this subject.

Action: Update

11:51am-12:15pm: Resource Navigators Program

Summary: VP Harmon introduces Senior Director Pile, Senior Associate Director Smith, and



Manager Preston. The guests proceed to provide the committee with information regarding the Resource Navigators Program. The program started in line with UM's commitment to holistic student well-being. UM had signed on to the [Okanagan Charter](#).

The timeline of the Resource Navigators Program is shared. Student Life research in the 2020 Fall term showed that students would benefit from support in navigating campus resources. A pilot program was launched from 2020 to 2021. This small-scale program was positively received. In the Fall 2021 term, a formal program was launched with a dedicated program manager.

Student's Primary areas of interest include career/job, community events, academic reflection/coaching, and how to find cross-campus resources. Outreach efforts for this program are described. These include individual appointments, tabling, ambassadorships, and a blog. The guests run through the process once someone has an appointment.

The program collaborates across the campus and has many cross-campus partnerships. To date, they have worked with 46 groups, including: Advising Council of U-M (ACUM Executive Board), Dean of Students Office (Critical Incident Response Team), and the Well-Being Collective 2.0. They have also been collaborators on two initiatives of the Provost's Office: Talking Maize & Blue: Wolverines Don't All Think Alike, and the Validation Theory Task Force (U-M Academic Advising & Coaching Framework).

The guests provide information on how they work with faculty and staff. Faculty can assist by sending them students who have relevant questions, inviting program representatives to departmental meetings, and including the program contact information in departmental newsletters and other correspondence.

A committee member asks if this program connects UM community members with mental health resources as needed. The program does not directly address these needs; however, they do make sure that the community members are put in contact with the relevant stakeholders.

A committee member raises the issue of an art installation in the Union being moved from its original location. The member suggests that the move was done due to the content of the art. This is disputed by Senior Director Pile who indicates that they are working with the artists and describes the new space. This matter is further discussed by the committee with differing opinions shared.

The guests are thanked for joining the meeting.

Action: Presentation and Discussion

12:15pm-12:51pm: Student Resolution Resources: Office of Student Accountability (OSA)

Summary: The Chair of the committee introduces and thanks Associate Director Ryan for attending the meeting. Associate Director Ryan proceeds to present to the committee on OSCR, as well as OSA. An organizational chart is shared. OSCR and OSA are now housed under Student Resolution Resources (SRR). The complaint intake process is described. All complaints are filed through the SRR and diverted to either OSCR or OSA. There are



determining factors that would lead to a complaint going into one office or another. Some of these factors include whether a complaint involves a policy violation, and if the parties agree to an adaptive conflict resolution process when applicable.

Associate Director Ryan discusses the genesis of OSA. It came from the Stop Campus Hazing Act that requires one central office to handle all hazing incidents. Intersectionality with ECRT is another factor in the proliferation of OSA. Separating formal resolution from OSCR was another reason for the creation of OSA.

Members offer feedback to Associate Director Ryan on how certain cases have been handled over the past year. Several high-profile cases are discussed. Issues of due process are raised. One issue reported in the press includes the intake officer/resolution coordinator, complainant, and investigator, being the same person. The committee members indicate strongly that this is an issue of fairness. Another issue raised is that the charges of these cases came well after the standard timeframe for charges to be brought as described in the SSRR.

A committee member describes the fact that OSA is not mentioned anywhere in the SSRR and therefore was not properly reviewed by the SRAC committee as part of the standard review process. Further issues are raised by committee members both about specific cases, and the system as a whole.

Associate Director Ryan acknowledges the passion and frustration that has been expressed by the faculty. He discusses the points put forth by the faculty and indicates his vision for how OSA will operate moving forward. VP Harmon comments on the process and indicates that further discussion can take place at future meetings.

The committee agrees that further discussion is necessary and that Erik Wessel, Director of Student Resolution Resources, will be invited to the December meeting. The committee plans to also meet in the weeks leading to the December meeting to refine their questions for Director Wessel.

Associate Director Ryan is thanked for attending the meeting.

Action: Presentation and Discussion

12:52pm-1:03pm: SSRR Proposed Amendment Updates

Summary: President Grasso responded to the committee's last letter which asked for him to reconsider the SSRR and to implement changes that the SRAC committee recommended. President Grasso let the committee know that he would not make any further changes at this time. President Grasso's message included an invitation for the SACUA Chair and SRAC Chair to meet with him to discuss the matter further. The Faculty Senate Office will work on scheduling this meeting. A member suggests that the President should meet with the full committee. Another member suggests that there are advantages to a smaller meeting. The committee discusses this matter briefly.

Action: Discussion

1:03pm: Adjournment



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Respectfully submitted,

Eric Vandenberghe
Faculty Governance Coordinator
Faculty Senate Office