



Information Technology Committee (ITC) Minutes

Meeting Date: November 12, 12-1 pm (regular meeting)

Circulated: 12/3/2025

Approved: 12/10/2025

Present: Quentin Stout (Chair), Mashon Allen (VP's Chief of Staff), Susan Borda, Jesse Capecelatro (SACUA liaison), James Cranford, Ivo Dinov, Lydia Fettig, Bob Jones (ITS guest), Asmat Noori (ITS, guest), Ravi Pendse (VP for Information Technology and CIO), David Potter, Angelica Previero (RSG graduate student representative), Larissa Sano, Jeffrey Yackley

Absent: Natasha Allen, Michael Bohanon, Sanjeev Kumar, Bruce Maxim, Daphne Welter (CSG undergraduate student representative)

1. The meeting was called to order and the 9/29 minutes were approved with minor revisions.
2. Chair Quentin Stout invited ITC members to suggest nominees to serve on a new AI in education working group that is being jointly formed by VP Pendse and Provost McCauley. The deadline to recommend nominees to SACUA is Friday November 14. The committee will follow-up on the work of the U-M [Generative AI Advisory Committee](#) (GAIA). Interest was expressed in having representation from a wide range of perspectives with including membership from U-M Dearborn, U-M Flint, and student groups. There was discussion about the size of the committee and how committee members would be chosen. It was noted that institutions such as Stanford have faced challenges with students using AI unethically.
3. Cybersecurity update and discussion, including the Okta rollout, with guests Bob Jones, Assistant VP of Emerging Technology and Support Services, and Asmat Noori, Interim Chief Information Security Officer and Executive Director of Information Assurance
 - A new annual ITS [Cybersecurity and Data Protection training program](#) for U-M faculty and staff was announced in early November. The training takes about 15 minutes to complete and has an initial completion deadline of February 13, 2026. A similar training is being developed for students.
 - ITS is working on a [roll-out of a new IT authentication system](#). This system will use Okta, with an initial target Okta implementation date of January 15, 2026. U-M's current authentication system is 20 years old. The new system offers a biometrics login option, i.e., Face ID or Touch ID, called [Okta FastPass](#). Use of biometrics is optional, and ITS will not store or have access to the biometrics data. Biometrics authentication can reduce the risk of phishing. The ITS tech shop also has [hardware token options](#) available for authentication.
 - **Discussion and possible suggestions:** ITC members shared ideas for a successful rollout of Okta. Some students may not read their email or may set up email filters. Putting an announcement in Canvas was suggested, and ITS is already pursuing this approach. There was discussion about how long the rollout should be. An extended rollout would give people longer to switch, but has the disadvantage of creating confusion with a drawn out transition. A faculty member commented that biometric can create challenges, e.g. does Face ID also work when frowning? If students have difficulty accessing course content due to authentication issues, this could pressure faculty who may find themselves needing to respond to students with login issues.
4. Discussion of AI scraping of course material, data protection agreements, and cybersecurity
 - An ITC member had raised a question about potential AI scraping of course content. Course materials in Canvas are behind a paywall/login and cannot be accessed by AI tools. Course content that is public, such as on YouTube or public facing websites, can potentially be scraped by AI tools.



One of the advantages of U-M GPT is that U-M GPT is behind U-M's paywall. When using U-M GPT, the user's data stays on U-M servers and the user's intellectual property is protected.

- For all relevant vendors that ITS contracts with, a data security agreement (DSA) is signed with the vendor as part of U-M standards for [third party vendor security and compliance](#). A question was asked about Google [NotebookLM](#), and U-M does have a data security agreement with Google. The [Sensitive Data Guide to ITS Services includes a Google AI Services section](#) where data permission levels are summarized. If an administrator were to ask ITS for data, ITS does not release protected data unless required by law, in which case strict procedures are followed, e.g. hypothetically a FOIA request might be placed for content, such as that in Slack.
- ITS offered to talk further about any of these issues offline and to also provide additional training. Chair Stout encouraged ITC members to consider how to share the information discussed more broadly. The article related to [AI scraping](#) will be shared with VP Pendse and ITC members.

5. Initial plans for the December ITC meeting -- accessibility

- ITC members are encouraged to talk to others in their units about the ongoing digital accessibility efforts and to bring feedback and ideas to the next meeting.

Meeting adjourned

Respectfully submitted,
Ann Marshall (FSO, Faculty Governance Coordinator)