



**Information Technology Committee (ITC) Minutes:  
February 25, 2026, at 11 am - noon (regular meeting), via Zoom**

**Meeting Information:**

Circulated: 3/19/2026

Approved: 3/25/2026

Present: Quentin Stout (Chair), Mashon Allen (VP's Chief of Staff), Natasha Allen, Susan Borda, Jesse Capecelatro (SACUA liaison), Ivo Dinov, Lydia Fettig, Bob Jones (ITS Assistant VP of Emerging Technology and Support Services), Sanjeev Kumar, Ravi Pendse (VP for Information Technology and CIO), David Potter, Angelica Previero (RSG graduate student representative), Stephanie Rosen (IT Accessibility Assistant Director), Larissa Sano

Absent: Michael Bohanon, James Cranford, Bruce Maxim, Daphne Welter (CSG undergraduate student representative), Jeffrey Yackley

**Minutes:**

1. The meeting was called to order and the minutes from the prior meeting were approved.
2. Okta launch, with Bob Jones
  - a. Okta went live earlier this morning and, by 9 am, 40,000 individuals had logged in across all three campuses. By 11 am, there had been 60,000 authorizations, with the longest wait at 20 seconds. ITS had prepared 70 trained IT staff to be on standby if needed. An individual with a very old iphone required a [token](#) to login. Okta offers more telemetry and users may experience a new authentication when their physical location changes. Okta offers optional biometric FastPass authentication for easier login. Appreciation was shared for ITS, and also for ITC members and the wider campus community, for a smooth transition and for making U-M more secure.
3. Accessibility update, with Stephanie Rosen
  - a. Stephanie Rosen provided a digital accessibility update. Recent digital accessibility milestones: 1) [2022 SPG](#), 2) July 2024 strategic initiative launch, 3) January 2025 Panorama launch, 4) December 2025 Siteimprove launch, and 5) April 2026 regulatory deadline. ITS 25-26 support included 2+ trainings on canvas per month, 3+ drop-in sessions per month, with 45+ people helped in fall 2025 and 95+ helped in winter 2026. Resources: [How-To Approach](#) for [Documents](#), [PDFs](#), [Presentations](#), and [Many more topics](#). Tools: [Grackle](#) for Google, [Panorama](#) for Canvas, [Scanning](#) for websites, and [Reviews](#) for applications. ITS upcoming trainings will focus on websites in March, Word and Google Docs in April, and Math and STEM in May. Help: [Email challenges](#), [Digital Accessibility Newsletter](#), [Office Hours](#), [upcoming events](#), [Digital Accessibility Liaison](#), and [Services and Support](#).
  - b. **Discussion** – The time demands of making documents accessibility has created much frustration for faculty members. Better tools are expected soon, such as recently released [Overleaf LaTeX PDF accessibility](#). Proprietary PDFs continue to present problems, especially at-scale. U-M ITS is frequently in contact with other Big Ten schools to compare strategies. U-M ITS is working with Mistral AI, to build open-source AI tools for PDF to HTML conversion. U-M Libraries works with PDF/A and PDF/UA file types for archival content which adds accessibility complexity. OGC advises that U-M be compliant by the April deadline. There are additional challenges for GSIs who may teach a course with only several weeks notice at most.



- c. **Action Items:** ITC members Susan Borda and Jesse Capecelatro offered to work with ITS to test new conversion options and/or to convey information. ITC member Angelica Previero offered to liaison with Stephanie Rosen to distribute accessibility info. through a graduate student newsletter.
4. ITC member questions, concerns, and/or topics of interest
  - a. VP Pendse shared information about Einstein AI, and there was discussion about potential policy ramifications. Einstein AI uses OpenClaw, has many security risks, and costs users about \$200 per month. There were questions about whether such third-party tools can be activated within Canvas. If a user gives Einstein AI their sign-in credentials, Einstein AI may authenticate within Canvas. What would be an appropriate learner-centered response if a student gave authentication credentials to Einstein AI? There was discussion about whether policies need to be reviewed given the rapid pace of AI development. VP Pendse is in conversation with the Provost and OGC about relevant AI IT issues. Simply blocking tools and/or internet access is often not legal or practical. VP Pendse expressed interest in partnering with ITC and faculty members to discuss such issues.
  - b. **Event: April 16th, 1-4 pm, Everything that is wrong about AI: A Critical Look at Challenges & Opportunities**, University Hall, Ruthven building
  - c. **Event: March 18<sup>th</sup>, 12-1 pm, [Research Advisory Committee \(RAC\)](#) meeting.** ITC members are invited to join (hybrid) to discuss joint RAC-ITC issues.
5. The March 25<sup>th</sup> ITC meeting will focus on IT integration/coordination with U-M Flint and U-M Dearborn.

Meeting adjourned

Respectfully submitted,  
Ann Marshall (FSO, Faculty Governance Coordinator)