MINUTES
Student Relations Committee Meeting
Friday, December 12, 1990

Present: Harvey Bertcher (Social Work), Chair; Cheryl Allen (MSA); Anna Babbitt (VP Guest); Robert Beyer (Biology); Alan Billings (Music); Maria Comninou (Engineering); Linda Lee Daniel (Nursing); Walter Debler (Engineering); Mark DeCamp (UM-Dearborn); Cathy DiMercurio (VP Guest); Roy Glover (Anatomy); Harvey Grotrian (Guest Presenter, Financial Aid); Judith Harper (Guest Presenter, Financial Aid); Murray Jackson (Education); Don Kewman (Medical School); Mary Ann Swain (Vice President).

Soup and salad lunch followed by a business meeting.

Minutes:
Minutes of last meeting reviewed and approved.

Introductions:

Harvey Bertcher introduced himself and had the others around the table introduce themselves and their departments/assignments.

Financial Aid Presentation:

Harvey Grotrian, Director, Office of Financial Aid, and Judith Harper, Associate Director, Financial Aid, explained in depth a packet of financial aid information that had been previously sent to the SRC members. (I'd like to list the docs here but do not have a complete set.) He then discussed a questionnaire that helps identify areas of weakness and what needs to be worked on next. He stated the "ongoing need for training of staff" as a high priority and stressed the detailed, customized, complexity of financial aid issues today while explaining how the one receptionist desk has grown to five counselor stations because of this complexity. Improved computerization also remains a high priority. He also talked about the annual audit of OFA, some of the regulations and work done with the Department of Education. As a final wind-up, he ran though the whole process of obtaining financial aid from the initial application form to the acceptance of the award. A short question and answer time followed.

Meeting adjourned at 2:00 p.m.

Next meeting:

The next SRC meeting will be on Friday, January 11, 1991, noon-2:00 p.m., Michigan Union, Baits Room. A light lunch will be served.